

Last updated 13th March

Dear Guests,

The attention we pay to the health and well-being of our guests and the teams in each of our properties is the number one priority. It is important that you are aware of what we are doing to deal with the escalating issues as a result of the Coronavirus.

- We have now stopped taking cash, following WHO advice. If the use of cash is absolutely necessary – then arrangements can be made using sanitised gloves.
- Whilst we pride our properties on general cleanliness and housekeeping standards, we have increased the frequency that all surfaces/door handles are cleaned. We have anti-bacterial gel available in all bars for your use – please ask if not immediately visible. In case you do not immediately see one of our team, it may be that they are washing their hands!
- All properties have a digital thermometer, and any team member feeling unwell will have their temperature recorded before starting a shift.
- We have asked our team members to refrain from greeting our guests with a handshake, please don't feel anyone is being rude, we are simply trying to do our bit!
- We are already seeing changes in our guests' bookings, we want to reassure you that if you fancy using this as an opportunity to visit a new area of East Anglia or trying a Chestnut property that you have not been to then we have plenty of information via the button below. Or, if you would like to rearrange a booking please call Central Reservations 01284 339690 and we will do all we can to help.

These are challenging times for people and businesses - we are hugely appreciative of the support we receive from our guests and the hard work of our team members.

Best,
Philip

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THE
WESTLETON
CROWN
WIMBORNE

THE CROWN
WIMBORNE

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BROOKE
BLANDFORD

THE SHIP
WIMBORNE

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GLOBE
INN
WELLS-NEAR-THE-SEA

THE
PACKHORSE
INN
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*The
Cresting
Willow*

